UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/666,796	09/18/2003	Yen-Fu Chen	AUS920030302US1	9021
32329 IBM CORPOR.	7590 03/06/200 ATION	EXAMINER		
	AL PROPERTY LAW	MISIASZEK, MICHAEL		
11501 BURNE AUSTIN, TX 7	=		ART UNIT	PAPER NUMBER
			3625	
			MAIL DATE	DELIVERY MODE
			03/06/2009	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Supplemental					
Notice	of Allowability				

Application No.	Applicant(s)	
10/666,796	CHEN ET AL.	
Examiner	Art Unit	
Michael Misiaszek	3625	

		0005			
	Michael Misiaszek	3625			
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Ill claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included erewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. THIS IOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS. This application is subject to withdrawal from issue at the initiative f the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.					
1. 🔀 This communication is responsive to Printer Rush 9/12/200	08, Appeal Brief 4/21/2008.				
2. ☑ The allowed claim(s) is/are <u>1-30</u> .					
3.					
Attachment(s) 1. ☐ Notice of References Cited (PTO-892) 2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948) 3. ☐ Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date 4. ☐ Examiner's Comment Regarding Requirement for Deposit of Biological Material	5. Notice of Informal F 6. Interview Summary Paper No./Mail Da 7. Examiner's Amendr 8. Examiner's Stateme 9. Other /Jeffrey A. Smith/ Supervisory Patent Examiner	(PTO-413), te ment/Comment ent of Reasons for Allo			

Application/Control Number: 10/666,796 Page 2

Art Unit: 3625

DETAILED ACTION

EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

The application has been amended as follows:

In the Claims

14. (Currently Amended) The method of claim 10 [[14]], wherein breaching the service level agreement includes exceeding service level agreement parameters hardware failures, hardware outages, software failures, performance failures, and failure to meet agreed upon requirements of the service level agreement.

Application/Control Number: 10/666,796 Page 3

Art Unit: 3625

EXAMINER'S COMMENT

The Examiner notes that this Supplemental Allowance and Examiner's

Amendment were made for the purpose of correcting a typographical error in claim 14.

In the claim amendments filed 10/7/2007, claim 14 is recited as being dependent on itself. It is clear, from the listing of claims in the Appeal Brief filed 4/21/2008, that Applicant intended for claim 14 to dependent from claim 10.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Michael Misiaszek whose telephone number is (571)272-6961. The examiner can normally be reached on 9:00 AM - 5:30 PM, Monday through Thursday.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Jeffrey A. Smith can be reached on (571) 272-6763. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Application/Control Number: 10/666,796 Page 4

Art Unit: 3625

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Jeffrey A. Smith/ Supervisory Patent Examiner, Art Unit 3625

Michael Misiaszek Patent Examiner 3/2/2009